

ADVISORY NOTICE

15_2025_ Preventive action XL 640

Dear customers,

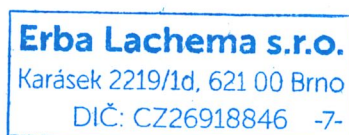
We would like to inform you that it was discovered by our teams that in very rare cases combining several rare conditions, the fully automated clinical chemistry analyser XL 640 INS00007, INS00008 may aspirate a reagent placed in position 1, even if the required reagent for the specific analysis is placed in a different position. The occurrence of the defect is very low.

This situation has already been solved and the firmware will be upgraded to software version 2024.05 with Embedded software ESW2024_RE0_02 & FSW 2024_E0_06 by responsible service technician as soon as possible.

However, waiting for upgrade of the system with the last software release that fix this issue, we recommend to avoid placing any reagent / Diluent / Washing solution in reagents positions **47, 49, 51, 53 and 55** to avoid any possibility of appearance of the issue.

Best regards,

Erba Lachema s.r.o.



Brno, April 14th 2025

Ref. No.AN_15_2025

