

## ADVISORY NOTICE

30\_2024\_H560\_SW version B1.9

Dear customer,

We hereby inform you that the H560 device software has been updated to SW version B1.9 issued on 9<sup>th</sup> September 2024.

H560\_SW version B1.9 implements bug fixes and new feature listed below:

- 1) Added a new suspicious alarm, "Abnormal RBC Interference". When reports with this alarm appear in RBC message box, the DIFF scattergram will display in grey.
- 2) Corrected the French translation of "Abnormal RBC" to "*Interférence anormale GR?*"
- 3) Resolved the issue where the sample ID if numerical preceded by an alphabet, was not transferred.
- 4) After validating the RBC as 0, the Mentzer and RDWI results will now display as 0.
- 5) Added the optional button in Setup - Auxiliary settings – Suspicious Flag – "Abnormal RBC Interference" to control whether the suspicious flag is reported.
- Warning: The complete evaluation of the "Abnormal RBC Interference" flag has not yet been fully finalized. You MUST not select this option until all studies are available"**
- 6) Resolved the startup issue caused by the error "Fail to load into system or system file damaged.
- 7) Replaced the RF card swiping board chip MRFC500, with MFRC630.
- 8) Added the Ukrainian language support.
- 9) Modified the suspicious flag "Immature Cell?" as "Immature Granulocytes?"
- 10) Modified the suspicious flag "Abnor./Atypical Lym?" as "Blasts/ Abnor. Lymph?"
- 11) Added the model's name in QC analysis & QC graph printing.
- 12) Adjusted WBC Diff reporting line threshold from 0.5 to 0.3.

Under the following circumstances, the white blood cell differentiation results will still be shielded:

1. WBC CLOG
2. WBC > 999.99, the count exceeds the display range

When the WBC count is below 0.5, it is more susceptible to the influence of samples and human operations, leading to significant deviation in the results. This range is not used as a clinical diagnostic result or performance evaluation and is only for reference.

Erba Lachema s.r.o.



H560\_SW version B1.9 is already included in devices SN\_K1104B2411082 onwards.

For SW version B1.9, please contact your local service engineer or distributor to set up the new SW version from the web site [ERBA Knowledge Base](#).

Applied for:

**INSTRUMENT:**

H560

cat.no : INS00078

In case you have any additional questions, please do not hesitate to contact us.

Best regards,

Erba Lachema s.r.o.

A handwritten signature in blue ink, appearing to be "D. M. J.", written over a light blue grid background.

Brno, 22<sup>nd</sup> October 2024

Ref. No.AN\_30\_2024

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