

## ADVISORY NOTICE

21\_2024\_H560\_SW\_vB1.5

Dear customer,

We hereby inform you that the H560 device software has been updated to SW version B1.5 issued on 15<sup>th</sup> July 2024.

H560 SW\_vB1.5 implements bug fixes:

- Solve the problem of "Fail to communicate when start up"

SW version B1.5 is already included in devices produced from SN K1104B2308149 onwards.

For SW version B1.5, please contact your local service engineer or distributor to set up the new SW version from the web site [ERBA Knowledge Base](#).

Applied for:

**INSTRUMENT:**

H560

cat.no.INS00078

In case you have any additional questions, please do not hesitate to contact us.

Best regards,

Erba Lachema s.r.o.

**Erba Lachema s.r.o.**  
Karásek 2219/1d, 621 00 Brno  
DIČ: CZ26918846 -7-



Brno, 15<sup>th</sup> August 2024

Ref. No.AN\_21\_2024

