

## ADVISORY NOTICE

17\_2024\_H360\_SW\_vA14.11

Dear customer,

We hereby inform you that the device software of H360 has been updated to SW version A14.11 issued on 30<sup>th</sup> April 2024.

H360 device SW update\_ v A14.11 implements bug fixes:

- Solve the problem that the analyser may report "Driver board fail to communicate".
- Solve problem with SD card loading.
- Solve the problem with printing.

SW version A14.11 is already included in devices produced from SN K10012414026 onwards.

For SW version A14.11, please contact your local service engineer or distributor to set up the new SW version from the web site [ERBA Knowledge Base](#).

Applied for:

**INSTRUMENT:**

H360

cat.no.INS00077

In case you have any additional questions, please do not hesitate to contact us.

Best regards,

Erba Lachema s.r.o.



Brno, June 5<sup>th</sup>, 2024

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