

ADVISORY NOTICE

39_2023_SW bug in EC 90 SW v.1.20.8

Dear customer,

We hereby inform you, that a software bug was discovered in the newest version of Software 1.20.8 for instrument EC 90. This bug manifests itself as Software freeze during 2P calibration. This is due to a bug linked to the auto-print setting.

To correct this, we advise you to turn off auto print on your devices. Downgrading to previous software version 1.13.3 is not recommended as this poses some safety risk related to improvements to improved cleaning procedures which the 1.20.8 Software provides.

This bug will be fixed in the next Software version coming at the end of the year 2023.

Applied for:

INSTRUMENT: EC 90 Analyser cat.no.INS00079

In case you have any additional question, please do not hesitate to contact us.

Best regards,

Erba Lachema s.r.o.
Technical product management



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Brno 10th November 2023

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