

## ADVISORY NOTICE

02\_2023\_H560 cat.no INS00078

Dear customer,

We hereby inform you, that for device H560 cat.no INS00078 new update was issued in December 2022. Mentioned update include HW changes and SW changes which are related to the HW changes.

1) HW changes

- Add one more Syringe assembly (Two-in one Syringe assembly) which is for sampling aspiration, blood dispensing and auxiliary sample pushing.
- An air pump and positive pressure chamber to build positive pressure
- Add two more valves (Valve 20/Valve 21)
- Remove the sheath flow sensor. Reduce the probability of flow chamber blockage through algorithm improvement.
- The cylindrical guide rail of the sampling assembly is changed to a linear slide rail

2) The new SW version for device H560 is **B1.2**

SW/FW versions **B1.x** for H560 instruments (since SNs K1104B) are not compatible with previous SW **A1x.x** versions of H560 and vice versa.

**New SW version H560\_ B1.x is compatible with new hardware only.  
Upgrade from SW version A to SW version B is not possible.**

The SW version B1.2 was placed on our web side, please visit [ERBA Academy](#).

In case you have any additional question, please do not hesitate to contact us.

Best regards,

Erba Lachema s.r.o.  
Technical product management



Brno 11<sup>th</sup> January 2023

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